

# Service Overview

Application programming interfaces (APIs) enable companies to automate tasks and integrate their programs and databases with current industry applications. Juniper has a broad set of APIs that help with integration and automation. Organizations can use the Juniper Mist™ APIs to speed the deployment of multiple sites through automation and integrate systems and devices to allow communication between different applications. Once integrated, organizations can avoid data silos and automate business processes. Juniper Mist API Integration Service helps you integrate with third-party solutions such as ServiceNow, SolarWinds. Splunk, and others.

# JUNIPER MIST API INTEGRATION SERVICE DATASHEET

#### Service Description

Most organizations rely on APIs, as they are a widely accepted way for multiple applications, platforms, and devices to interact with each other. Integrating APIs with systems and devices ensures that data is not siloed and that applications are optimized for functionality and usability. API integration is a key factor for automating manual tasks and enabling smooth transitions between applications. Juniper Mist API Integration Service helps you achieve both automation and data sharing, creating multiple configurations and deployment sites in seconds. It also integrates with third-party software such as ServiceNow, SolarWinds, Slack, Microsoft Teams, and others to produce reports and trigger events based on service-level agreements (SLAs).

Under this service, a Juniper services expert reviews your requirements to understand business goals. Based on requirements and existing network architectures, the Juniper consultant will provide a solution either through API calls, Webhooks, or another supported method.

Table 1. Juniper Mist API Integration Service Features and Benefits

Components	Description	Features and Benefits
Discovery Workshop	A Juniper consultant conducts a Discovery Workshop to review the business requirements and understand the network architecture for automation needs. Consultant will create a Requirements Review (RR) document.	Defines requirements and benefits of Juniper Mist automation.
Design and Architectural Review	Based on the details in the RR document, the Juniper consultant prepares and reviews the proposed solution with the customer.	Accelerates decision-making, planning, and return on investment through detailed analysis prepared by Juniper services experts.
Configuration Creation	Based on the RR document, Juniper services experts create configurations that reflect a full understanding of the solution and its supported features.	Ensures that the initial approach follows best practices, avoiding risk of project delays and network issues.
Knowledge Transfer Workshop	During this workshop, the Juniper consultant transfers detailed knowledge of the solution and its usage in the network to the internal team.	Provides access to training and skills immediately, without a huge learning curve.

## **Ordering Information**

To order the Juniper Mist API Integration Service, or for additional information, please contact your Juniper Account Manager.

#### **Exclusion**

The scope of this service is for enabling and deploying Juniper Mist API Integration Service only and does not include separately sold assessment, design, or migration services. If you require additional services from your Juniper Professional Services consultant, please contact your Juniper Account Manager.

## Juniper Global Services

<u>Juniper Global Services</u> offers an evolving life-cycle suite of services that aligns Al with people, process, and technology, to accelerate time to value, and de-risk network investments. Through insights, automation, and a range of services, Juniper provides assured assistance and advantage across the entire services portfolio.

## **About Juniper Networks**

Juniper Networks brings simplicity to networking with <u>products</u>, <u>solutions</u>, and <u>services</u> that connect the world. Through engineering innovation, we remove the constraints and complexities of networking in the cloud era to solve the toughest challenges our customers and partners face daily. At Juniper Networks, we believe that the network is a resource for sharing knowledge and human advancement that changes the world. We are committed to imagining groundbreaking ways to deliver automated, scalable, and secure networks to move at the speed of business.

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